



Scope and Responsibilities

The following quality policy has been outlined by the Managing Director and is reviewed as appropriate. The quality policy is translated into company objectives in [QM06](#).

The Axiom Process Limited quality policy is:

1. Our primary drive and commitment is to satisfy the needs of our customers and ensure that customer satisfaction is fully achieved, along with applicable requirements.
2. Exceed customers' reasonable expectations in terms of quality, delivery and service by consistently delivering high quality products and services, on time and to customer specification.
3. To routinely monitor our performance against customer requirements and maintain detailed records.
4. Continually improve every aspect of our operation through the active involvement of our employees, customers and suppliers. To carefully review our procedures in line with the current version of the quality standard.
5. To regularly review our policies and procedures and to ensure that any corrective actions are implemented promptly, and effectively communicated to all concerned.
6. To commit to continuous and structured training of Axiom personnel in all aspects of our Quality Policy and procedures.

Gareth Vity
Managing Director – Axiom Process Ltd
July 2025